

Police

Emergency 911
 Non-Emergency 508.676.8511
 685 Pleasant Street



Non-City Department

Fall River Housing Authority 508.675.3500

Courts

Housing 508.677.1505
 Probate & Family 508.672.1751
 Superior 508.491.3300
 Division District 508.674.8579
 Traffic 508.679.8161

Fall River Public Library

Main 508.324.2700
 South Branch 508.324.2708

Poison Control Info 800.222.1222

Mosquitos Control 508.823.5253

Public School Department 508.675.8420

Utilities

Comcast 800.934.6489
 Liberty Utilities 800.544.4944
 National Grid 800.322.3223
 Verizon 800.837.4966

State Senator/Congressmen/ Representatives

State Senator

Michael Rodrigues 235
 508.646.0650

Congressman

Joseph Kennedy III 237B
 William Keating 508.999.6462

Representative.

Carole Fiola 617.722.2460
 Paul Schmid 237A
 508.567.5675
 Alan Silvia 508.567.6474

Government Center

Main Number 508.324.2000
 ADA Coordinator 508.324.2650
 Assessor 508.324.2300
 Auditor 508.324.2200
 Building Department 508.324.2500
 Cemeteries & Trees 508.324.2750
 City Clerk 508.324.2220
 City Council 508.324.2233
 Code Enforcement 508.324.2500
 Collector 508.324.2240
 Commission on Disability 508.324.2413
 Community Development Agency 508.679.0131
 Community Preservation Committee 508.294.5344
 Conservation Commission 508.324.2340
 Council on Aging 508.324.2401
 Community Maintenance 508.324.2584
 Elections 508.324.2630
 Engineering 508.324.2512
 Environmental Inspector 508.324.2541
 Food Inspectors 508.324.2520
 Fire Department 508.324.2743
 Health & Human Services 508.324.2421
 Human Resources 508.324.2661
 Information Technology 508.324.2643
 Law Office 508.324.2650
 Library 508.324.2700
 Licensing 508.324.2530
 Mayor's Office 508.324.2600
 Minimum Housing 508.324.2541
 Parks & Recreation 508.324.2550
 Planning 508.324.2561
 Police 508.676.8511
 Print Shop 508.324.2030
 Public Health Nurse 508.324.2420
 Purchasing 508.324.2250
 Redevelopment 508.324.2662
 Sanitation 508.324.2760
 Sanitary Inspectors 508.324.2541
 Sewer 508.324.2320
 Streets & Highways 508.324.2584
 Tobacco Control 508.324.2423
 Traffic & Parking 508.324.2577
 Treasurer 508.324.2260
 Veterans Services 508.324.2432
 Voter Registration 508.324.2630
 Water 508.324.2330
 Weights & Measures 508.324.2586
 Youth Services 508.324.2410



Guide to Fall River Government Center

Who Is In Charge?

Fall River's elected officials are community leaders who listen to all citizens of this city; prioritize plans and projects to meet public needs, allocate funds, and make decisions essential to ensuring the future of our city.

Mayor Paul E. Coogan

Telephone: 508.324.2600
 Fax: 508.324.2626
 Email: Mayor@fallriverma.org

City Council

The Council monitors the operation and performance of city agencies, makes city owed land use decisions and has responsibility for approving the city's budget. It also legislates on a wide range of other subjects. The Council is an equal partner with the Mayor in governing the City of Fall River.

Telephone: 508.324.2233
 Fax: 508.324.2234
 Email: city_council@fallriverma.org

Who Can Solve a Problem with ...

| | <u>Department/Room#</u> |
|---------------------------|---------------------------|
| Abandoned Vehicles | Traffic - 324 |
| Amusement Machine License | Licensing Board - 534 |
| Animals | Animal Control - Police |
| Stray/Nuisance/Dead | |
| Auto Body License | City Clerk - 227 |
| Auto Repair License | City Clerk - 227 |
| Auto Sales License | Licensing Board - 534 |
| Billiard Parlor License | City Clerk - 227 |
| Birth Certificate | City Clerk - 227 |
| Building Permit/Code | Building - 527 |
| Bulky Item Disposal | Comm. Maintenance - 511 |
| Business Certificate | City Clerk - 227 |
| Bowling Alley License | City Clerk - 227 |
| Common Victualler License | Licensing Board - 534 |
| Constable License | Mayor's Office - 619 |
| Consumer Services | CDA - 633 |
| Curb Cuts | Engineering - 534 |
| Death Certificate | City Clerk - 227 |
| Dog License | City Clerk - 227 |
| Dumpster Permit | Traffic - 324 |
| Drainlayer License | Engineering - 534 |
| Dumping, Illegal | Comm. Maintenance - 511 |
| Entertainment Permit | Licensing Board - 534 |
| Election Information | Election - 636 |
| Excise Tax | City Collector - 212 |
| Fence & Wall Permit | Building - 527 |
| First Time Homebuyer Info | CDA - 633 |
| Food Inspection | Sanitary Inspectors - 446 |
| Food Vendor License | City Clerk - 227 |
| Fortune Teller License | Licensing Board - 534 |
| Graffiti Removal | Comm. Maintenance - 511 |
| Hawker & Peddler License | City Clerk - 227 |
| Hazardous Waste | Comm. Maintenance - 511 |
| Disposal | |
| Jobs (City of Fall River) | Human Resources - 643 |
| City Jobs | |
| Benefits | |

| | <u>Department/Room#</u> |
|----------------------------|--------------------------|
| Junk Yard License | Licensing Board - 534 |
| Liquor License | Licensing Board - 534 |
| Litter | Comm. Maintenance - 508A |
| Livery License | City Clerk - 227 |
| Marriage Certificate | City Clerk - 227 |
| Parade Permit | Mayor's Office - 619 |
| Parking Meter Permit | Traffic - 324 |
| Parking Ticket | Traffic - 324 |
| Paying | |
| Public Utility Bills | City Collector - 212 |
| Household Trash Fee | City Collector - 212 |
| Plumbing Permit | Building - 527 |
| Political Sign | |
| Complaints | Police |
| Questions | Election - 636 |
| Proof of Residence | Election - 636 |
| Municipal Lien Certificate | City Collector - 212 |
| Raffle License | City Clerk - 227 |
| Real Estate Tax Payment | City Collector - 212 |
| Recycling | Comm. Maintenance - 511 |
| Renter Complaints | Minimum Housing - 522 |
| Rodents (Complaints) | |
| Apartment & House | Minimum Housing - 522 |
| Sand Bags | Comm. Maintenance - 511 |
| Sidewalk Repair | Comm. Maintenance - 511 |
| Second-Hand Store License | City Clerk - 227 |
| Senior Center Information | Council on Aging - 423 |
| Sewer Permit | Engineering - 534 |
| Sewer Plan | Engineering - 534 |
| Sidewalk Permit | Traffic - 324 |
| Street Opening Permit | Engineering - 534 |
| Street Maintenance | Comm. Maintenance - 511 |
| Street Sweeping | Comm. Maintenance - 511 |
| Structure Over Public | |
| Way License | City Clerk - 227 |
| Taxi License | City Clerk - 227 |
| Tax Payments | City Collector - 212 |

| | <u>Department/Room#</u> |
|-------------------------|-------------------------|
| Traffic Signal Concerns | Traffic - 324 |
| Street Light Repair | 800.568.9083 |
| Trolley | Comm. Maintenance - 511 |
| Veterans | |
| ID cards | Veterans - 410 |
| VA Benefits | Veterans - 410 |
| Voter | |
| Information | Election - 636 |
| Registration | Election - 636 |
| Water Bills | Water - 308 |
| Water Conservation | Water - 308 |
| Water leak | Water - 308 |
| Water Permit | Engineering - 534 |
| Weed Abatement | |
| Private Property | Minimum Housing - 522 |
| Public | Comm. Maintenance - 511 |
| Yard Sale License | City Clerk - 227 |
| Zoning Information | Planning - 534 |

Fire



| | |
|---------------------------|--------------|
| Fire or Medical Emergency | 911 |
| Headquarters | 508.324.2743 |
| Fire Prevention Bureau | 508.324.2740 |

Globe/Kosior Fire Station - 659 Globe Street
Engine 5, Car 3, Medical Rescue 3

Candeias Fire Station - 1010 Plymouth Avenue
Engine 4, Ladder 2

Flint Renny/Eastwood Fire Station - 400 Eastern Avenue
Engine 9, Ladder 4, Medical Rescue 2

Central Fire Station -165 Bedford Street
Engine 2, Rescue 1, Car 2., Medical Rescue 4

Stanley Street Fire Station - 229 Stanley Street
Engine 12, Platform 1

North End Fire Station - 140 Commerce Drive
Engine 6, Medical Rescue 5