March, 17 2020

The building has been closed to the public due to the rising risk of COVID-19 in Massachusetts. COVID-19 is easily spread person to person by respiratory droplets. The Mayor's decision to close Government Center to the public is preventative public health measure and one that must be strictly adhered to.

All departments must utilize phone, e-mail, and mail to conduct business with the public. No permitting should be issued face-to-face within Government Center. Permits should only be issued via e-mail or mail. Payment that cannot be done online should be done via mail or dropbox. Again, this is to protect the health of you and the community.

Building access will be limited to Government Center employees, City Councilors, and approved individuals from Police, Fire and EMS. Deliveries will be routed to the basement and distributed to offices from facilities department staff.